

F.A.Q. Frequently Asked Questions on COVID-19 contingency measures at the Moroccan Ports



Updated on 16th June 2020

1. Which are the measures that Morocco has adopted in reference to Covid-19 outbreak?

The Kingdom of Morocco declared the State of Emergency on 19 March 2020 restricting the movement of citizens to control the spread of Covid-19. Going out for work, essential grocery shopping and medical emergencies are allowed. **State of Emergency has been extended until 10 July.**

Due to curfews, people is not allowed to be on the streets from 18:00 hrs to 06:00 hrs unless it is a case of emergency or for a specific professional reason. Movement between cities are not authorized.

On 15 March, Morocco applied an strict border restrictions as International flights were suspended and land borders were closed.

Please click on the following link to have access to [I.M.O.'S Circular Letter No. 4202/Add.6 27 March 2020 with Preliminary list of recommendations for Governments and relevant national authorities on the facilitation of maritime trade during the COVID-19 pandemic.](#)

2. What are the local regulations if a ship has a covid-19 infected on board?

A health declarations must be filled in and must be signed by all crew members. Apart from this, the vessel should record and forward on a daily basis the crew members body temperatures. And if a vessel has a Covid-19 infected on board, this vessel will not be allowed to enter the port.

Please click on the following link to have access to [W.H.O.'s operational considerations for managing COVID-19 cases or outbreaks on board Ships \(Interim guidance 25 March 2020\).](#)

3. Are there disinfection companies available to clean ships' accommodations?

There are no companies available to carry out disinfections on board.

4. Are Moroccan Ports Open?

Access to Moroccan ports is temporarily suspended for all pleasure, cruise and passenger vessels. This measure refers only to passenger traffic (i.e. passengers, private cars, buses, campers, etc), while the transportation of trucks and drivers with supplies and provisions will not be suspended.

All other vessels shall remain at anchorage for health authority to deliver the free pratique after evaluating the risks and fixing the preventive measures for people accessing the ship.

After berthing no physical contact should be made with people from shore and crew members.

Official documents should be placed into a plastic film and should be disinfected prior being remitted to Port Authorities.

5. Are Port State Control inspectors attending on board?

PSC inspectors are not attending on board.

6. Are Pilots boarding ships for berthing or unberthing?

Yes, pilots are boarding the ships, but they must be equipped with FFP2 mask and gloves when meeting the Master and crew who should also wear protection equipments.

7. Is towage service restricted?

Towage service is working as usual at all Moroccan Ports. There is no reduction of activity.

8. Is linesmen/boatmen service restricted?

Mooring services are working as usual at all Moroccan Ports. There is no reduction of activity.

9. Are Liquid & Gas terminals working as usual?

Terminals are operative, loading and discharging ships without any delays. However, terminals have adopted different contingency plans. For instance, at Mohammedia it is not allowed that loading master and surveyor go on board and clearance and inspection is via e-mail and VHF. Generally, EDP (Early Departure Procedures) are being adopted for loadings.

10. Have local factories shut down due to Covid-19?

All liquid and gas in bulk factories and refineries are operative being considered to form part of essential service sectors.

11. Are customs offices operative?

Yes, they are open.

<p>12. Are surveyors working as usual?</p>	<p>There is no official statement on this, but generally surveyors are not attending on board for the inspection and survey is via e-mail or vhf.</p>
<p>13. Are there available masks, gloves, hygiene gels and Covid-19 test?</p>	<p>There are not.</p>
<p>14. Is crew change allowed?</p>	<p>Crew changes are temporarily not allowed.</p>
<p>15. Have Taxi companies taken any special contingency measures?</p>	<p>Crew member shore leaves are not allowed except for emergency reasons or gangway fixing.</p>
<p>16. Is there any specific hotel regulation due to Covid-19?</p>	<p>No special measures.</p>
<p>17. Can ships receive spareparts, couriers and provisions?</p>	<p>Yes it is possible.</p>
<p>18. Is bunkering allowed at the Spanish Ports?</p>	<p>There is no restriction on this sense. So those Moroccan ports who can supply bunkers will continue to do it as usual.</p>
<p>19. Are repairs allowed during ship's stay?</p>	<p>Yes it is possible</p>
<p>20. Are Ship's Sanitation Certificates being renewed and/or extended?</p>	<p>Yes it is possible</p>
<p>21. Which is the contingency plan of local agencies?</p>	<p>During ship's port call the following guidelines will be followed:</p> <ol style="list-style-type: none"> 1) Avoiding visiting the vessel as per regulations. 2) Contact to be made by phone or radio. 3) Paperwork to be sent by email if possible.

For any other question please send us your request and/or call us at our usual telephone numbers.